



GMAP

Tools and Technology Assessment

Department of Information Services

5/5/05



Purpose

- Gain insight into:
 - Tools and technology currently being used
 - Agencies' needs
- Provide opportunity for agencies to share information, make connections
- Inform next steps on tools and technology



Process

- Agencies participated in 1 of 3 ways
 - On-line survey
 - Discussion and Assessment Sessions (3)
 - One-on-one discussions with DIS
- 48 agencies participated
 - 25 of 34 medium-large agencies
 - 23 small agencies



Tools

- Most agencies use Microsoft Office desktop tools for analysis and presentation
- Many agencies use SAS for analysis
- Some agencies use custom performance measurement and management tools
 - "PB Views" (Retirement Systems)
 - "Marshall" Excel-based tool (e.g. ESD, Fish and Wildlife, Licensing)



Needs

- 'Don't force us to switch tools we've developed that are useful to us'
- Mechanisms for sharing approaches and information regarding tools
- Tool and format for presentation to Governor
- Explore future technologies



Mapping

- Can be used when it adds value
- Does not require Geographic Information System ("GIS")
- State has de facto standard for GIS
 - ESRI suite ("ArcInfo")



Next Steps

- Provide information to agencies
 - Contact list, "Who uses what"
 - Frequently Asked Questions
- Finalize format for presentation to Governor (Excel will be used)
- Facilitate additional sessions
 - More examples from agencies
 - Mapping tools (including non-GIS), and formats



Next Steps (continued)

- Evaluate technology alternatives
 - Call centers
 - Roadmap project



DIS Roles

- Facilitate, and share information
- Assist selection of tools to “get us going”
- Provide leadership longer-term
 - Roadmap Project
 - Enterprise Architecture
 - Inform purchasing/development
 - If you are thinking of purchasing or developing tools for GMAP, “let’s talk” so we can share information
- Contact: Matthew Krieger, 360-902-9884